Touring Useful Information

Touring

A day's touring will be directed according to client preferences and other factors such as traffic on the day and, as such, the exact route may not be precisely as described in the programme. The travel time indicated is based on the total journey and does not include visits, refreshment/comfort breaks, slow traffic or waiting time.

In the eventuality of certain visits not being possible, suggestions will be made to provide a suitable equivalent alternative. Similarly if the guests express an interest in something which is not in the programme, we will do our best to include this. Our chauffeur or guide will have all necessary confirmation and booking numbers and will take care of admissions where included in the cost of the programme.

Boat and helicopter trips are very much weather dependent and on some occasions can be postponed or cancelled due to inclement weather. If this were to happen, then the chauffeur-guide will be able to make suggestions and arrangements for alternative ways to spend the day.

Transfers from accommodation to departure airports are scheduled to allow a standard check in time of 2 hours for domestic flights (within the UK) and 3 hours for international flights (outside of the UK, including the Republic of Ireland). If you prefer a longer or shorter check in time, please let us know and we will adjust your collection time accordingly.

It should be remembered that a gratuity is always an expression of a client's appreciation. On a short tour of a few days, an amount of £20-£25 per day could be considered and on longer tour for 10 days to 2 weeks, an amount of between £250 and £500 could be considered.

A <u>chauffeur-guide</u> will accompany you on your journey. Although not having undergone formal training, this individual will have great character, local knowledge and organisational skills. Without exception, these individuals have travelled extensively with clients. They have a wonderful knowledge of routes, scenery, history, places of interest and, of course, how to make the clients as comfortable as possible. Their experience with VIP travellers means that they are self-aware and aim to make guests feel as comfortable and at ease as possible. These extremely personable individuals are often one of the most memorable aspects of a guest's visit. The vehicle will be premium, likely less than two years old. For two travellers, the vehicle will be a Mercedes E Class (or similar).

We use <u>chauffeur-guides</u> unless a particular insight on a specialist subject is requested in which case, a <u>driver-guide</u> can be included as an alternative and at a supplement.

These individuals have completed extensive in-depth academic and practical training. They are fully qualified and registered 'Blue Badge' tourist guides. The "Blue Badge" is the qualification of the UK's professional, registered tourist guides. These individuals have specialist knowledge of the destination. The vehicles used tend to be older and as such not as luxurious. They are often larger vehicles such as a MPV/People Carrier model which can seem excessive for a couple.

Luggage Capacity:

For 4 guests in a MPV/People Carrier (Mercedes Viano or equivalent) we would advise 4-6 large suitcases and 4 cabin sized bags.